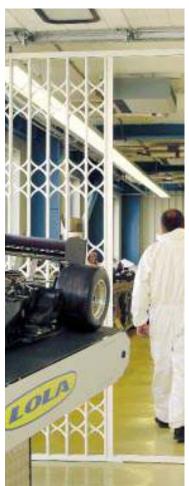
CI/SfB (31.5)

April 2013







RETRACTABLE SECURITY GRILLES CITADEL



## Citadel Plus Insurance Approved Retractable Security Grilles

## CITADEL PLUS

### **INSURANCE APPROVED**

The Citadel Plus Retractable Security Grille offers an outstanding mix of security with the elegance of the lattice style design. The Citadel Plus is SWS's Insurance Approved design. Approval has been gained as a result of independent testing to Loss Prevention Standard (LPS) 1175 Security Rating Classification 1. The remainder of this section covers the background to what this approval and rating means in practical terms.

## REMOVING THE GUESSWORK FROM PRODUCT **EVALUATION AND SELECTION**

How can you know which products are truly resistant to physical attack? Appearance may suggest security, but can you be sure that a device does not contain a design flaw that will allow rapid access to the ingenious burglar? Specifiers, end-users, the police and insurers are increasingly demanding physical security products that carry an independent stamp of compliance and quality assurance.

#### **TESTED AND APPROVED TO LPS 1175**

The Loss Prevention Certification Board (LPCB), the UK's leading independent certification body for fire and security products, operates an approval scheme to LPS 1175. Approval and certification is based on the testing of a product's performance and the manufacturer's quality management systems being in accordance with ISO 9002. Installation procedures are also defined to a high standard, ensuring the product performance is not compromised by sub-standard installation. These specialist products should only be attached to structurally sound openings such as masonry, brick, steel or timber, moreover the type and frequency of fixings required is very precise. LPS 1175 is the only meaningful benchmark for gauging actual resistance in the face of a determined attack.

Passing the test regime is a tough and lengthy process that has been successfully completed by the Citadel Plus. Under the stringent conditions of a comprehensive test regime, Citadel Plus is subjected to a variety of assaults from equipment commonly used for vandalism and breaking and entering, in order to ascertain its burglary resistance to physical attack.

LPCB approval and certification gives assurance of the Citadel Plus's construction and consistent performance to an internationally recognised standard.

Take the guesswork out of product selection - use tested and approved products from SWS

#### THE POLICE PREFERRED SPECIFICATION

As a further reinforcement of the products performance, the Citadel Plus's retractable security grille has successfully undergone Secured by Design evaluation and is able to display the "Police Preferred Specification" mark. Secured by Design identifies technical standards and evaluations which test the competence of security products and their resistance to criminal attack. The tests and evaluations are carried out by UKAS approved test houses.



Citadel Plus undergoing a simulated attack test



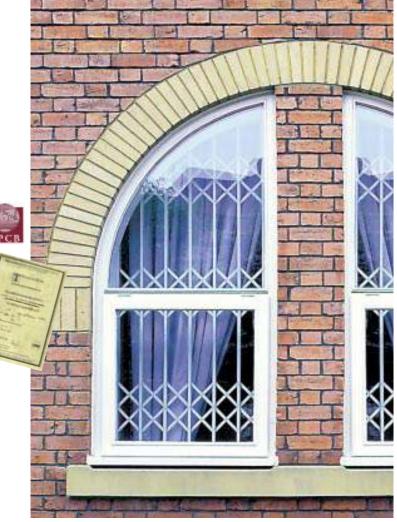




POLICE PREFERRED SPECIFICATION

'X' Lattice

'S' Lattice



Citadel Plus Security Grilles - excellent security with vision, fixed here behind a window arch.

#### **CITADEL PLUS**

The Citadel retractable security grille system combines a classic appearance with effective protection, ideal for home or workplace. The high security Citadel Plus has added structural strength from a specially designed lattice assembly system using high patented grade steel inter-screws.

The system can be fitted to the face or reveal of a window or door aperture and can be specified in a single or double-sash configuration. Where a clear, safe walk through is required Citadel's bottom track can, as an optional extra, be made to fold up.

#### FOR RESIDENTIAL PREMISES

In high risk areas or simply for added peace of mind, the Citadel Plus is an excellent choice for home protection. With added structural strength combined with many of the features of the Citadel, the Citadel Plus offers stylish, unobtrusive security alongside potential insurance premium benefits.







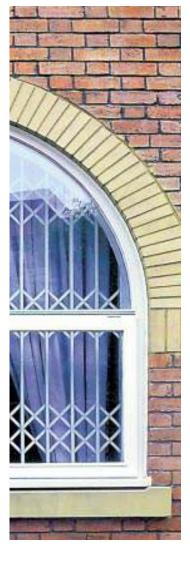














Vision and light levels are excellent - now you see it



...now you don't





'S' Lattice Optio



Folding Bottom Track



Effective protection for business

## **FOR RETAIL PREMISES**

The added security and strength of the insurance approved Citadel Plus offers effective protection of high value stock in window and store displays. Combining many of the features of the Citadel Plus with increased structural strength and, in most cases, 4 point locking, the Citadel Plus has optional folding bottom tracks to allow unrestricted access through doorways when the grilles are open and compact sashes which fold neatly to the side giving unobscured visibility of window displays.

## FOR BUSINESS PREMISES

Businesses in vulnerable locations or premises containing valuable equipment are often targeted by criminals. Either on an insurance company's recommendation, or to pre-empt future attack, the insurance approved Citadel Plus is the perfect choice. Offering enhanced strength and security with minimal obstruction to visibility and natural light even when the grilles are in the closed position, premises and staff are protected with no detraction to the appearance of the office environment.

#### **Citadel Plus**

## HIGH PERFORMANCE SECURITY, NO SACRIFICE IN APPEARANCE

- Strong Made from galvanised steel with a patented fixing system
- Versatile Custom built for almost any opening, grilles fit internally in either the window reveal or around the opening in either single or double-sash configuration
- Ease of use Smooth top running operation with an option of a folding bottom track to leave doorways unobstructed
- Secure Multi-point locking (4 point in most cases, with three point on smaller grilles) operating from a single key which is out of view of potential attackers whist remaining easy to operate from either side
- High quality maintenance free finish Supplied in high quality white powder coated finish as standard. Optional colours are available from stock
- A floating sash version is available
- A fixed frame version is available when retraction of the grille is not required

When extra security and strength is needed, Citadel Plus is the insurance approved option. Stylish, yet deceptively strong, unobtrusive, essentially maintenance free and easy to use, the Citadel Plus offers LPCB certified and approved protection.

## **CITADEL**

#### AN EFFECTIVE BARRIER AND DETERRENT TO CRIME

The Citadel Retractable Security Grille system is a stylish solution for protecting windows and doors. The Citadel Plus, the standard design, offers security combined with through-vision.

When protection is needed, Citadel acts as a visible deterrent to would be intruders who, should they persist, will meet with an effective barrier to entry. When not in use, Citadel is unobtrusive and compact. The sashes fold neatly to the side, out of sight behind curtains or vertical blinds, with the option of fold away bottom tracks to leave openings unrestricted.

Reliable, quick and easy to use, maintenance free with multi point locking and galvanised for corrosion resistance, the Citadel offers effective yet flexible security.



Securityand deterrent



Quick and easy operation. Bunching to the side, the grilles are concealed behind the curtainswhen open

### **MATCHING STYLE WITH STRENGTH**

#### **FOR RESIDENTIAL PREMISES**

Elegant good looks with a heart of steel - the Citadel Retractable Security Grille System combines a classic appearance with strength, making it an ideal security choice for the home.

Designed to keep intruders out while letting maximum light in, they are perfect for patio doors, French windows and any other vulnerable ground floor doors or windows. Grilles can be left locked with doors open to provide ventilation without loss of security.

When not in use these retractable grilles are surprisingly unobtrusive. Fitted to the door or window surround, they can disappear neatly behind curtains and a pelmet can be used to conceal the top track.

The grilles offer the option to remove the bottom guide track from the opening and sashes may be hinged to swing to the side at 90° or up to 270° leaving French windows and doorways free from obstruction. (The hinge aside option requires a folding bottom track).

Essentially maintenance free, each Citadel is available in a range of powder coated colour options to complement your decor, and can also be supplied with optional decorative 'S' Profile lattices.



















Excellent light levels when closed

#### **VISIBLE DETERRENT, VISIBLE STOCK**

#### **FOR RETAIL PREMISES**

Installed inside a shop window, Citadel retractable grilles deliver an exceptionally strong yet aesthetically appealing barrier against intruders, which allows merchandise to be displayed safely, 24 hours a day. Products stay on display with unrestricted visibility and yet remain protected.

Fitted at the rear of a window display, retractable grilles also effectively create an attractive backdrop whilst protecting the shop's interior. The window display view remains totally uninterrupted whilst the grille is accessible for easy operation.

Citadel retractable grilles are safe, easy to handle, smooth and quiet to operate. They hang from a top track with a guide track at the base which, as an optional extra, can be supplied to quickly fold up when not required, leaving shop entrances free from obstruction and aid disabled

Being fully retractable, when not required, each sash can be folded neatly in the open position away from the door or window openings. Optionally, grilles may be hinged to swing away from the opening at 90° or up to 270° to provide a completely clear opening (hinge aside option requires a folding bottom track).



'S' Lattice design



Perfect for protecting vulnerable patio doors



Slide the sash aside for an uninterrupted view



Standard 'X' Lattice



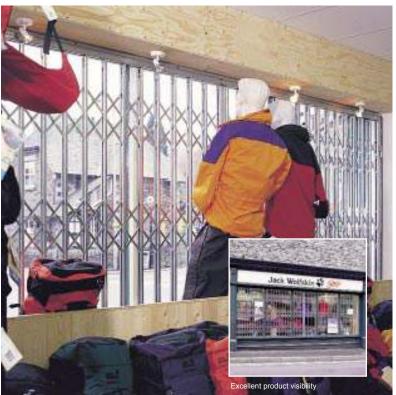
'S' Lattice Option



Optional Folding Bottom



The hinge aside option ensures a totally clear view (The hinge aside option requires a folding bottom track)



Protecting valuable stock

## **SECURE YET UNOBTRUSIVE**

## **FOR COMMERCIAL PREMISES**

Short Short

Allowing maximum natural light into commercial premises, retractable grilles fold to the sides of the window reveal when not required and can be concealed neatly behind vertical blinds to create a secure but pleasant working environment.

Office premises, staff and equipment are safely protected by an exceptionally strong security barrier, manufactured from pre-galvanised rolled steel with multi point locking from a single key.

Offering security features which are particularly important on vulnerable ground floor windows and doors, the Citadel ensures excellent barrier security. Whilst the top hung ultra-smooth carrier system and nylon coated steel bearings also ensure it is quick and easy to open and close.

Citadel is essentially maintenance free and available in a broad range of optional powder coated colours to complement corporate styling.

## CITADEL

## **CLEAR BENEFITS**

Essentially maintenance free with a wide range of colour options and a choice of lattice styles, classic appearance and convenience combine with the high levels of protection.

- Strong security barrier and deterrent
- Galvanised for corrosion resistance and powder coated
- Fully retractable system
- Excellent through-vision and ventilation when locked
- Multi-point locking (2 point) from a single key
- Smooth running carrier system ensures quick and easy operation
- Custom built for almost any opening
- An unlimited width can be accommodated in sections
- A floating sash version is available
- A fixed frame version is available when retraction of the grille is not required

Exceptionally strong, yet unobtrusive and stylish, the Citadel will transform the way you protect your property.

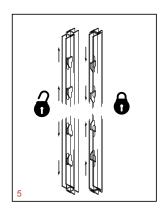
## Specification

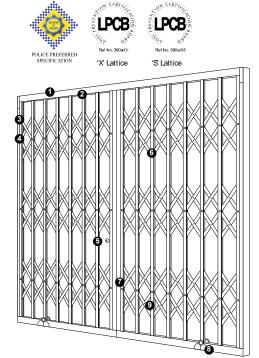
## **CITADEL PLUS**

## **GENERAL ARRANGEMENT**

- 1 Top hung on nylon coated steel bearings
- 2 All galvanised steel construction
- 3 Powder coating in a range of colours
- 4 Fits within or around the reveal
- 5 4 point locking from a single key with the lock mechanism shielded by a steel plate
- 6 Strong steel lattice with smooth durable finish
- 7 Overlapped locking profiles
- 8 Optional folding bottom track
- 9 The Citadel Plus has a specially designed lattice assembly system utilising high grade steel screws (patented).

## **Insurance Approved Specification**





#### **1001 INSTALLATION CRITERIA**

The validity of the LPCB certification is contingent upon each security grille being installed in accordance with the requirements of LPS 1175.

- Reveal or face installation
- Min fixing distance from edge of reveal
- Max fixing distance from any corner
- Max distance between fixing All fixing heads spoiled:
- Masonry Wood

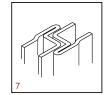
Steel

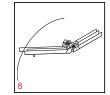
50mm 100mm 400mm

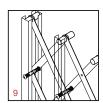
2.5" x 12s 4.0" x 12s 1.0" x M8s











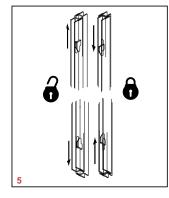
Note - All approved grilles carry a label detailing the manufacturer, test standard and rating.

## **CITADEL PLUS**

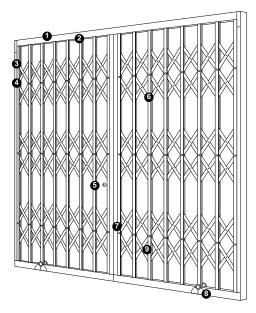
## **GENERAL ARRANGEMENT**

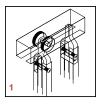
- 1 Top hung on nylon coated steel bearings
- 2 All galvanised steel construction
- 3 Powder coating in a range of colours
- 4 Fits within or around the reveal
- 5 Multi-point locking from single key 2 point
- 6 Strong steel lattice with smooth durable finish
- 7 Overlapped locking profiles
- 8 Optional folding bottom track
- 9 Steel riveted lattice assembly system.

## Specification





















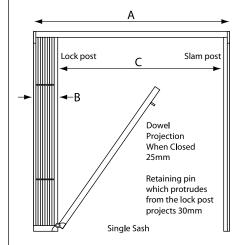


#### STACK SIZES (MM) SINGLE SASH **DOUBLE SASH** SINGLE SASH STACK DOUBLE SASH PER STAÇK OVERALL CLEAR GRILLE WIDTH WIDTH WIDTH mm mm mm mm

Please note: The clear opening widths detailed above apply to retractable grilles with fixed tracks. If the grille requires folding bottom tracks or the hinge aside option (with or without folding bottom tracks) you will need to add 60mm per stack to the stack sizes above.

\*Please ask for details on widths greater than 6m

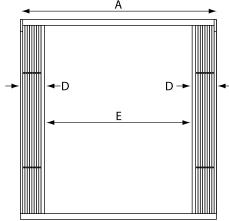
#### SECURITY GRILLES STACK SIZES



Note: All clear opening sizes for single sash grilles allow for the slam post. For hinge aside grilles the stack size is increased by a further 30mm per sash

**Note:** Folding tracks with a length of 600mm or more are supplied with a retaining pin as standard. This is located between 488mm and 568mm from the ground regardless of track length.

The retaining pin projects 60mm beyond the lock post when the track is lowered and 30mm when raised. If the width of the grille is greater than the height check that there will be sufficient room for the bottom track to fold up into.



Double Sash



**Uneven Sashes** On double sash grilles, the sashes can be split with the majority opening to one side, useful where there is a preference or a limited space at one side of the aperture to accommodate the retracted sash.

## SIZES

Citadel Plus					
Sizing	Single Sash	Double Sash			
Min Width	500	1000			
Min Height	1000	1000			
Max Width	3000	6000			
Max Height	3000	3000			

Citadel			
Sizing	Single Sash	Double Sash	
Min Width	350	700	
Min Height	500	500	
Max Width	*3000	*6000	
Max Height	3500	3500	

WEIGHT SASH JOINT

Posts
Tapped Plates

M6x12
C/sunk
Bolt
C/sunk
Plates

LOCK HOOKS			
Grille Height Range (mm)	Number of lock hooks available		
1000+	2 (4 optional)		
1000-500	2		
500-350	Fixed Panel		

\*NOTE: Citadel can accommodate an unlimited width with multiple sashes. Sashes are made in single pieces up to 2m wide. Larger sizes are made in sections for assembly on site, ensuring the weight of each section can be handled safely. Grilles which are wider than 4m will be supplied with the top track in two pieces, the split will be in the middle. Where two split sashes meet two posts are joined together using bolts and fixing plates supplied loose (see illustration above).

# Specification

## **TERMINOLOGY**

The following lists the preferred terminology applied to Citadel grilles (in Bold) and alternatives which are also in common use:

- Bunch / Stack / Hand

**TOP TRACK** - Top runner / Top Rail / Top Guide

**FOLDING TRACK** - Lift up / Hinge (should not be used -can be confused with the hinge aside option)

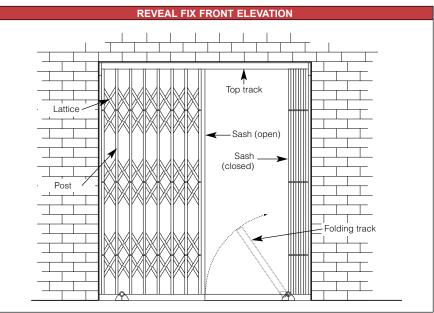
REMOVABLE TRACK - Lift Out / Lift Off

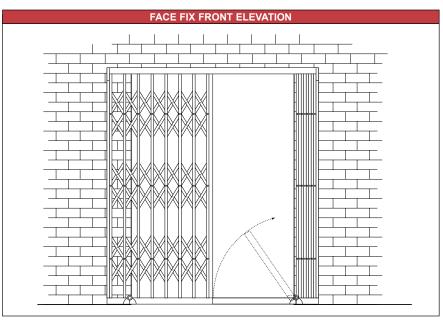
HINGE ASIDE - Hinging Sash / Swinging Sash / Fold Back

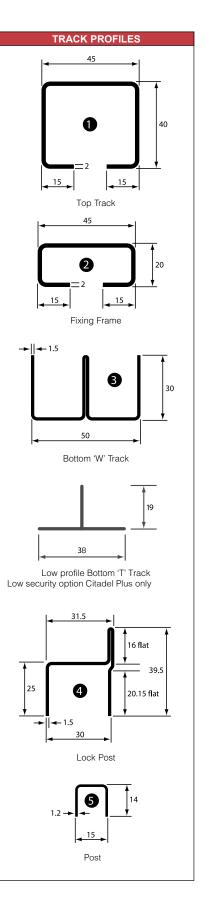
C-SIDE FIXING FRAME - C-Side / Reinforcing for Top Track / Strengthening for Top Track

**REVEAL FIXED** - Between Walls / Recess **FACE FIXED** - Surface Mounted / Plant On **BI-PARTING** - Double / Double Draw / Split

**KEYED ALIKE** - Suited / Same **PICKET** - Upright









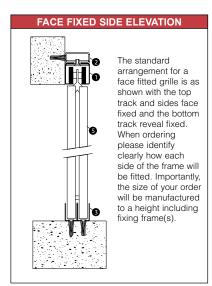


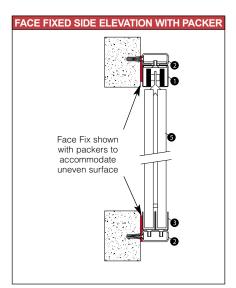


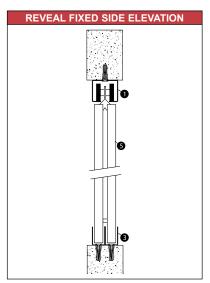


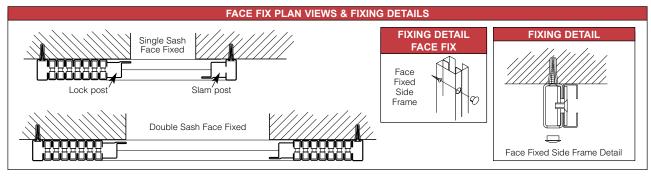


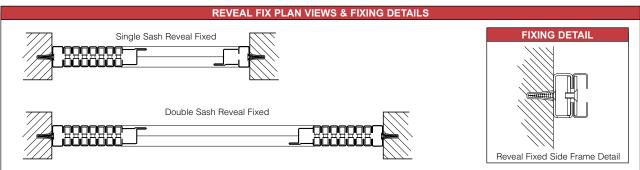


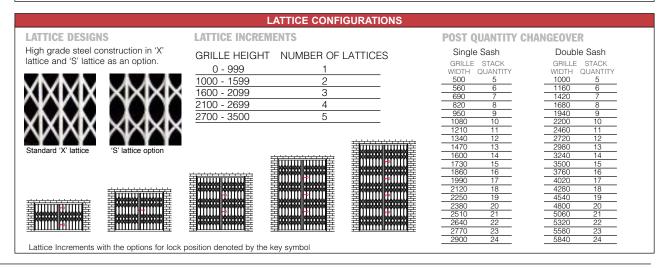








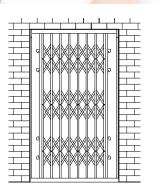




## Specification

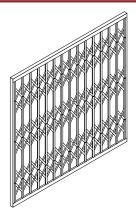


## **FLOATING SASH OPTION**



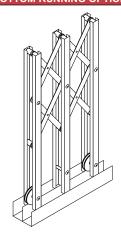
Both the Citadel & Citadel Plus can be supplied as a floating sash. With locking to both sides of theassembly, the grilles are able to stack to either side of the opening. The design facilitates easy cleaning of windows and can improve flexibility of access.

## FIXED SASH OPTION



Both the Citadel & Citadel Plus can be supplied as a fixed sash when retraction is not a requirement. This is often used as an alternative to fixed bars

## **BOTTOM RUNNING OPTION**



The Citadel can be supplied as a bottom running version for applications where suitable fixing points are not available at the top of the installation or for very heavy grilles.

## STANDARD COLOUR OPTIONS

Please note: the colours illustrated on this page are intended as a guide only. Reference should be made to an appropriate RAL or BS chart prior to ordering. Other RAL or BS colours are available, please ask for details.



## NON STANDARD POWDER COATING COLOURS

If you require assistance identifying or selecting a colour which does not appear on our list of stock colours we can supply you with a RAL or BS colour chart.





Grey BS 632 Satin

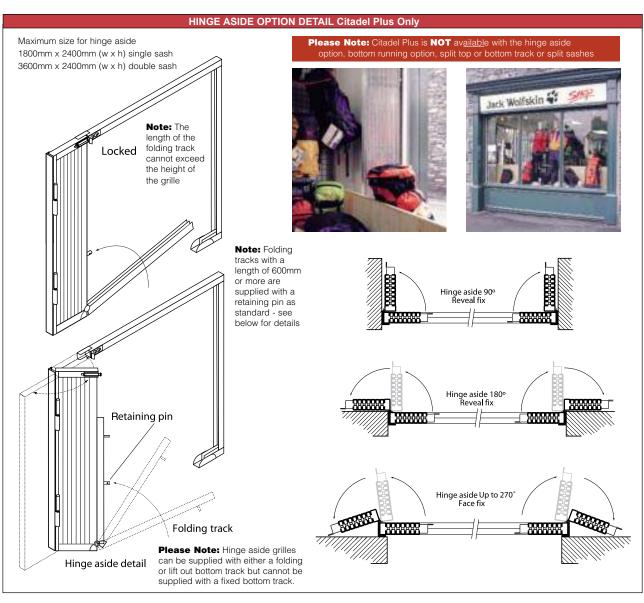


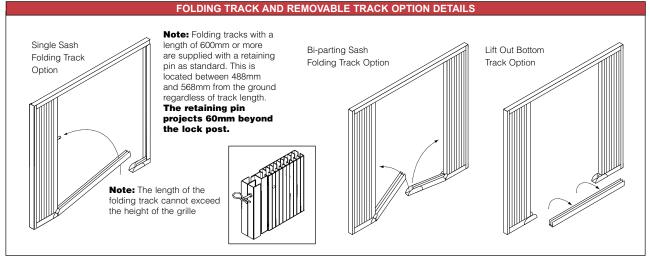


















Simply Shutters limited is an established family run business specialising in decorative and fully operational exterior shutter products as well as high quality door and window security for the home & business.

The Simply Shutters Citadel range of security products offers a choice of security options to meet the needs of home owners and demands of commercial premises alike.

All insurance approved & rated Citadel security products have been tested to pass the required standards set by the Loss Prevention Certification Board so you can be sure that the products will meet all of your security expectations.

Established in 2000, Simply Shutters specialises in window treatments and has grown its reputation nationwide by offering quality products and exceptional levels of service throughout the UK. In short, we strive to look after our clients in the same way that we would like to be looked after ourselves.

Working in partnership with the manufacturers of the Citadel range of security products, Simply Shutters Limited is able to offer nationwide coverage for pre-order surveys as well as a fitting service for those clients who prefer for us to take the responsibility of measuring and installing in one easy go.

Why not call us today to discuss your requirements with our friendly team and find out for yourself how easy it is to protect your home from the unexpected.

## Contact Details:

**Telephone:** 01842 814260

Email: sales@simplyshutters.co.uk

Website: http://www.simplyshutters.co.uk

