# CITADEL TECHNICAL GUIDE

CI/SfB (31.5)

April 2013







RETRACTABLE SECURITY CITADEL

GRILLES



# Citadel Plus Insurance ractable Security Grilles

# CITADEL PLUS



POLICE PREFERRED SPECIFICATION

'X' Lattice'S' Lattice

### **INSURANCE APPROVED**

The Citadel Plus Retractable Security Grille offers an outstanding the lattice style design. Citina defl set as risk/SW/SV/sthese legrance: A proved design. Approval has been gained as a result of independent testing to Loss Prevention Standard (LPS) 1175 Security Rating Classification 1. The remainder

this section covers the background to what this approval and

Indan's In practical terms E GUESSWORK FROM

### **EVALUATION AND SELECTION**

How can you know which products are truly resistant to physical be sure that a device attack? be sure that a ASPS not contain a design flaw that will allow rapid access to the

ingenious burglar? Specifiers, end-users, the police and insurers are

increasingly demanding physical security products that carry AND APPROVED TO LPS 1175

independent stamp of compliance and quality assurance. The Loss Prevention Certification Board (LPCB), the UK's

independent certification body for fire and security products, operates an approval scheme to LPS 1175. Approval and certification is based on

the testing of a product's performance and the manufacturer's quality

management systems being in accordance with ISO 9002.

procedures are also defined to a high standard, ensuring the product

performance is not compromised by sub-standard installation.

These specifies the test regime is a tough and lengthy process that has been successfully completed by the Citadel Plus. Under the sound successiving completed by the Citadel Plus. Under the stringent conditions of a comprehensive test fregime Citadel Plus is subjected to a variety of assaults from equipment commonly used all different of fixings required is very precise. LPS 1175 is mandalism and breaking and entering, in order to ascertain its burgland.

the purchase the company of the comp Lassander (Parisation and Consistent Properties)

1 September 2015 August 2015

recognised standard. Take the guesswork out of product selection - use tested and approved

### THE POLICE PREFERRED SPECIFICATION

As a further reinforcement of the products performance, the

Citadel Plus's retractable security grille has successfully undergone Secured by Design evaluation

is able to display the "Police Preferred Specification" mark.

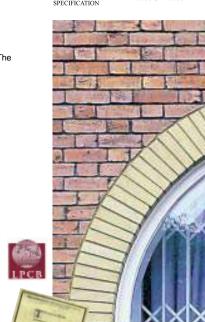
Secured by Design identifies technical standards and

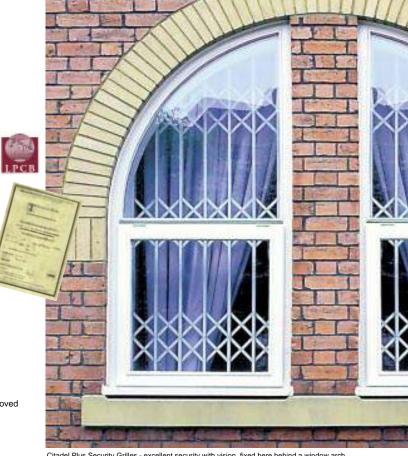
products and their resid evaluations ar houses.

products from SWS.



Citadel Plus undergoing a simulated attack test





Citadel Plus Security Grilles - excellent security with vision, fixed here behind a window arch.

### CITADEL PLUS

POLICE PREFERRED SPECIFICATION

The Citadel retractable security grille system combines a classic appearance with effective protection, ideal for home or workplace. The high security Citadel Plus has added structural strength from a specially designed

assembly system using high patented grade steel inter-screws.

The system can be fitted to the face or reveal of a window or door aperture and

can be specified in a single or double-sash configuration. Where a clear, safe

walk through is required Citadel's bottom track can, as an optional extra, be made to fold up.

In high risk areas or simply for added peace of mind, the Citadel Plus is an excellent choice for home protection. With added structural

combined with many of the features of the Citadel, the Citadel Plus offers stylish, unobtrusive security alongside potential insurance premium benefits.









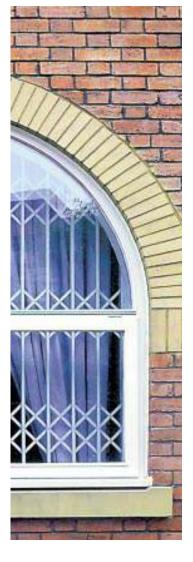














Vision and light levels are excellent - now you see it



...now vou don't





'S' Lattice Option



Folding Bottom Track



Effective protection for business

### FOR RETAIL PREMISES

The added security and strength of the insurance approved Citadel Plus

effective protection of high value stock in window and store displays. Combining many of the features of the Citadel Plus with increased structural

strength and, in most cases, 4 point locking, the Citadel Plus has optional folding bottom tracks to allow unrestricted access through doorways when the

grilles are open and compact sashes which fold neatly to the side giving unobscured visibility of window displays.

Businesses in vulnerable locations or premises containing valuable equipment are often targeted by criminals. Either on an insurance

recommendation, or to pre-empt future attack, the insurance approved Citadel Plus is the perfect choice. Offering enhanced strength and security with minimal obstruction to visibility and natural light even when the grilles are

in the closed position, premises and staff are protected with no detraction

the appearance of the office environment.

### Citadel Plus

### HIGH PERFORMANCE SECURITY, NO SACRIFICE IN APPEARANCE

I Strong - Made from galvanised steel with a patented fixing system I Versatile - Custom built for almost any opening, grilles fit internally in either the window reveal or around the opening in either single or

double-sash

Easting or fatisse - Smooth top running operation with an option of a

Folding
Settom tra/Multi-pasin/te lobelingay/s/upoinstinctendst cases, with three point on smaller grilles) operating from a single key which is out of view of potential attackers whist remaining easy to operate from either

High quality maintenance free finish - Supplied in high spidefty white powder coated finish as standard. Optional colours are available from stock

A floating sash version is available

I A fixed frame version is available when retraction of the grille is not

required When extra security and strength is needed, Citadel Plus is the

approved option. Stylish, yet deceptively strong, unobtrusive,

maintenance free and easy to use, the Citadel Plus offers LPCB certified and approved protection.

# CITAD E L

### AN EFFECTIVE BARRIER AND DETERRENT TO CRIME

The Citadel Retractable Security Grille system is a stylish solution

for protecting windows and doors. The Citadel Plus, the

Mestign, potterstisecusity needed ne Gitaideltha ots glasvisionisible deterrent to would be intruders who, should they persist, will meet with

effective barrier to entry. When not in use, Citadel is unobtrusive and

compact. The sashes fold neatly to the side, out of sight behind curtains or vertical blinds, with the option of fold away Retliable, quick and easy to use, maintenance free with multi point

and galvanised for corrosion resistance, the Citadel offers effective yet flexible security.

toatkinsgto leave openings unrestricted.





Quick and easy operation. Bunching to the side, the grilles are concealed

# MATCHING STYLE WITH STRENGTH

### ROSIDENTIAL PREMISES

Elegant good looks with a heart of steel - the Citadel Retractable Security Grille System combines a classic appearance

strength, making it an ideal security choice for the home. Designed to keep intruders out while letting maximum light in, they

perfect for patio doors, French windows and any other vulnerable ground

floor doors or windows Grilles can be left locked with doors of the first retractable grilles are surprisingly with the first property of the first proper

behind. The crities offer the option to remove the bottom guide track from the

23Serinally-maing-france much enclassion was france much enclassion.

(The of powder coated colour options to complement your decor, hipse aside option requires a folding bottom track). can also be supplied with optional decorative 'S' Profile lattices.









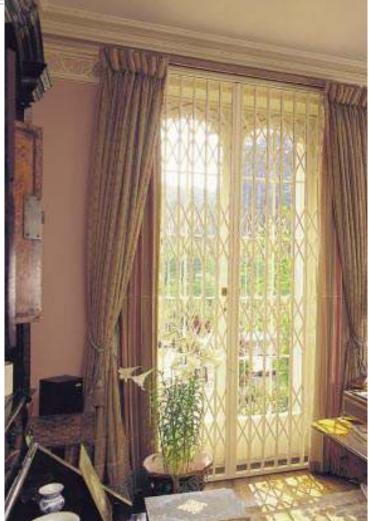


opening and sashes may be hinged to swing to the side at 90





ring or



Excellent I ight levels when closed

## VISIBLE DETERRENT, VISIBLE STOCK

### FOR RETAIL PREMISES

Installed inside a shop window, Citadel retractable grilles deliver an exceptionally strong yet aesthetically appealing barrier against intruders.

which allows merchandise to be displayed safely, 24 hours a day.

Products titled at the rear of a window display retractable grilles also effectively create stay on display with unrestricted visibility and yet remain protected.

attractive backdrop whilst protecting the shop's interior. The window display

base

which, as an optional extra, can be supplied to quickly fold up when

required leaving shop entrances free from obstruction and aid of sale of the care of the c

Optionally, grilles

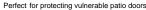
may be hinged to swing away from the opening at 90° or up to 270° to

a completely clear opening (hinge aside option requires a folding bottom track).



'S' Lattice design







Slide the sash aside for an uninterrupted view





'S' Lattice Option



Optional Folding Bottom



The hinge aside option ensures a totally clear view (The hinge aside option requires a folding bottom track)



Protecting valuable stock

### SECURE YET UNOBTRUSIVE

## FOR COMMERCIAL PREMISES

Show as a state

Allowing maximum natural light into commercial premises, retractable

grilles fold to the sides of the window reveal when not required and can

concealed neatly behind vertical blinds to create a secure but blings premises, staff and equipment are safely protected by an workfill gallyronment. Strong security barrier, manufactured from pre-galvanised rolled steel with security features which are particularly important on with pany locking from a single key.

ground floor windows and doors, the Citadel ensures excellent barrier security. Whilst the top hung ultra-smooth carrier system

and nylon Citade is essentially maintenance free and available in a broad coaled steel bearings also ensure it is quick and easy to open and close. range of optional powder coated colours to complement corporate

### CITADEL

### **CLEAR BENEFITS**

Essentially maintenance free with a wide range of colour options and a choice of

lattice styles, classic appearance and convenience combine with the high

- lesens of security barrier and deterrent PGarvanised for corrosion resistance and powder coated
- Fully retractable system
- Excellent through-vision and ventilation when locked
- Multi-point locking (2 point) from a single key
- Smooth running carrier system ensures quick and easy operation
- Custom built for almost any opening
  An unlimited width can be accommodated in sections
- I A floating sash version is available
- A fixed frame version is available when retraction of the grille is not

Exceptionally strong, yet unobtrusive and stylish, the

transform the way you protect your property.

# Specification

## CITADEL PLUS

### **GENERAL ARRANGEMENT**

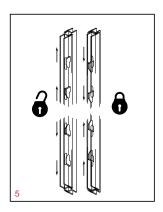
- 1 Top hung on nylon coated steel bearings
- 2 All galvanised steel construction
- 3 Powder coating in a range of colours
- 4 Fits within or around the reveal
- 5 4 point locking from a single key with the lock

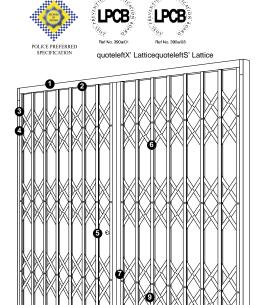
meaning uniternal statistic beautithy same teth plantable finish

- 6 Swerlapped locking profiles
- 8 Optional folding bottom track
- 9 The Citadel Plus has a specially designed

assembly system utilising high grade steel screws (patented).

### Insurance Approved Specification





### ,167\$//\$7,21 &5,7(5,\$

The validity of the LPCB certification is contingent upon each security grille being

installed in accordance with the requirements of LPS 1175

I Reveal or face installation

I Min fixing distance from edge of reveal 50mm I Max fixing distance from any corner 100mm

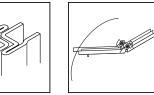
I Max distance between fixing

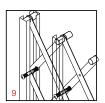
I All fixing heads spoiled: yrnosaM

 $\mathsf{dooW}$ leetS

"5.2 s21 s21 x "0.4 s8M x "0.1







Note - All approved grilles carry a label detailing the manufacturer, test standard and rating.

## **CITADEL PLUS**

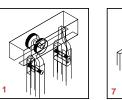
### **GENERAL ARRANGEMENT**

- 1 Top hung on nylon coated steel bearings
- 2 All galvanised steel construction
- 3 Powder coating in a range of colours
- 4 Fits within or around the reveal
- 5 Multi-point locking from single key 2 point
- 6 Strong steel lattice with smooth durable
- 7 Overlapped locking profiles
- 8 Optional folding bottom track
- 9 Steel riveted lattice assembly system.

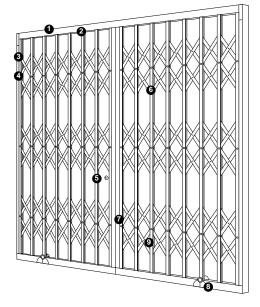
Specification























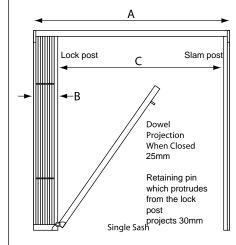
#### STACK SIZES (MM) SINGLE SASH DOUBLE SASH OVERALL GRILLE WIDTH SINGLE SASH STACK DOUBLE SASH PER STACK CLEAR OPENING WIDTH WIDTH mm mm mm mm mm

The clear opening widths detailed above apply to retractable grilles with fixed tracks. If the grille

requires folding bottom tracks or the hinge aside option

\*Plevithe cask it boute fall times by notions types as you with meed

#### SECURITY GRILLES STACK SIZES



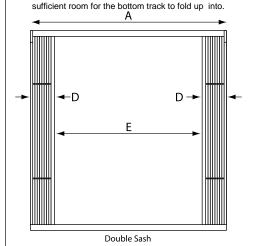
Note: All clear opening sizes for single sash grilles allow for the slam post. For hinge aside grilles the stack size is increased by a further 30mm per sash

Note: Folding tracks with a length of 600mm or more are supplied

with a retaining pin as standard. This is located between

and 568mm from the ground regardless of track length. What he taithing pile is a jee at the 60 than they be in the check plast there whilebethe track is lowered and 30mm when raised.

If the





Uneven Sashes On double sash grilles, the sashes can be split with the

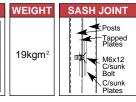
majority opening to one side, useful where there is a preference or a limited

space at one side of the aperture to accommodate the retracted sash.

#### Citadel Plus Sizina Double Single Min Width Sash Sash Min Height Max Width Max Height

		Citadel	
	Sizing	Single	Double Sash
	Min Width	Sash	700
	Min Height	350	500
	Max Width	500	*6000
	Max	*3000	3500
_	Height	3500	

**SIZES** 



LOCK HOOKS		
Grille Height Range (mm) 1000+ 1000-500 500-350	Number of lock hooks available 2 (4 optional)	
	Fixed Panel	

\*NOTE: Citadel can accommodate an unlimited width with multiple sashes. Sashes are made in single pieces up to 2m wide. Larger sizes are made in sections for assembly on site, ensuring the weight of each section can be handled safely. Grilles which are wider than 4m will be

the top track in two pieces, the split will be in the middle. Where two split sashes meet two posts are joined together using bolts and fixing plates supplied

loose (see illustration above)

# **Specification**

### 7(50,12/2\*<

The following lists the preferred terminology applied to alternatives

\$JUBEFM grilles (in Bold) and

which are also in common use: 6\$6+ - Bunch / Stack / Hand

- Top runner / Top Rail / Top Guide 723 75\$&.

)2/',1\* 75\$&. - Lift up / Hinge (should not be used -can be confused with the hinge aside option)

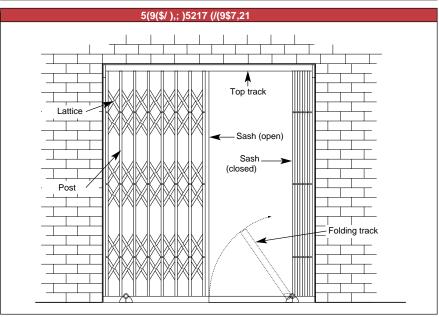
5(029\$%/( 75\$&. - Lift Out / Lift Off

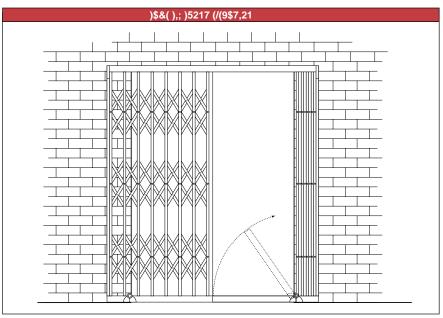
- Hinging Sash / Swinging Sash / Fold Back +,1\*( \$6,'(

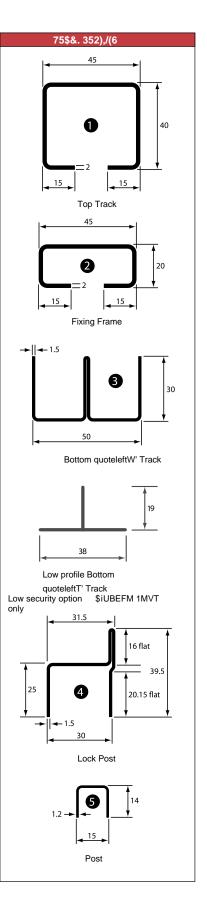
- C-Side / Reinforcing for Top Track / Strengthening for Top Track & 6,'( ),;,1\* )5\$0(

5(9(\$/),;(' - Between Walls / Recess )\$&( ),;(' - Surface Mounted / Plant On %, 3\$57,1\* - Double / Double Draw / Split

.(<(' \$/,.( - Suited / Same 3,&.(7 - Upright











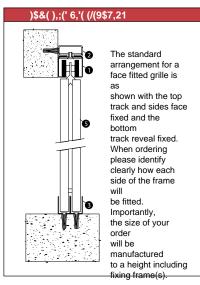


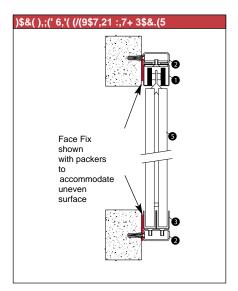


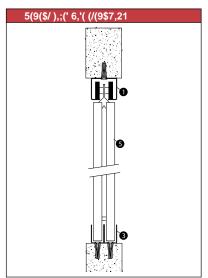


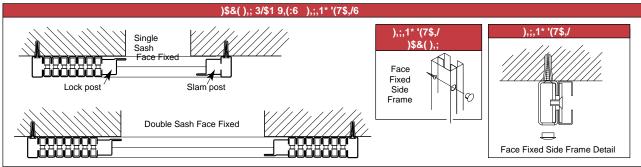


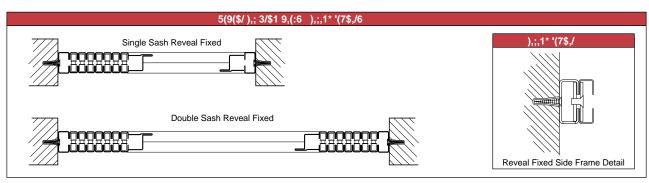


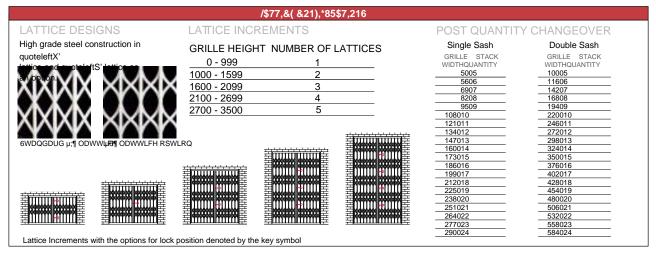






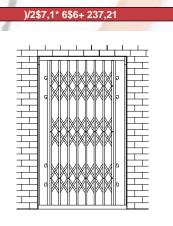






# Specification





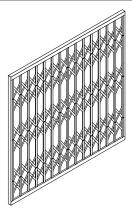
Both the Citadel & Citadel Plus can be supplied

as a floating sash. With locking to both sides

theassembly, the grilles are able to stack to either side of the opening. The design facilitates

easy cleaning of windows and can improve flexibility of access.

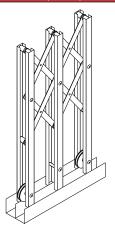
### ),;(' 6\$6+ 237,21



Both the Citadel & Citadel Plus can be supplied

as a fixed sash when retraction is not a requirement. This is often used as an

### %27720 5611,1\* 237,21



The Citadel can be supplied as a bottom running version for applications where suitable

fixing points are not available at the top of

installation or for very heavy grilles.

### 67\$1'\$5' &2/285 237,216

Please note: the colours illustrated on this page ar e intended as a guide only. Reference should be made to an appropriate RAL or BS chart prior to ordering. Other RAL or BS colours are available, please ask for details.

We offer the following colours in Satin unless otherwise stated:

Magnolia RAL 1015 Satin

Pale Brown RAL 8070



Fir Green RAL 6009 Satin







Dark Blue RAL 5013



to fixed bars



Off White RAL 9003 Satin





Yellow RAL 1018 Gloss





Orange RAL 1028 Gloss



Pale Green RAL 6021 Gloss





Green RAL 6016 Satin



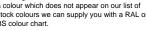


Green BS 14 C 39 Satin

NON STANDARD POWDER COATING COLOURS

If you require assistance identifying or selecting a colour which does not appear on our list of

stock colours we can supply you with a RAL or BS colour chart.







Grey BS 632 Satin

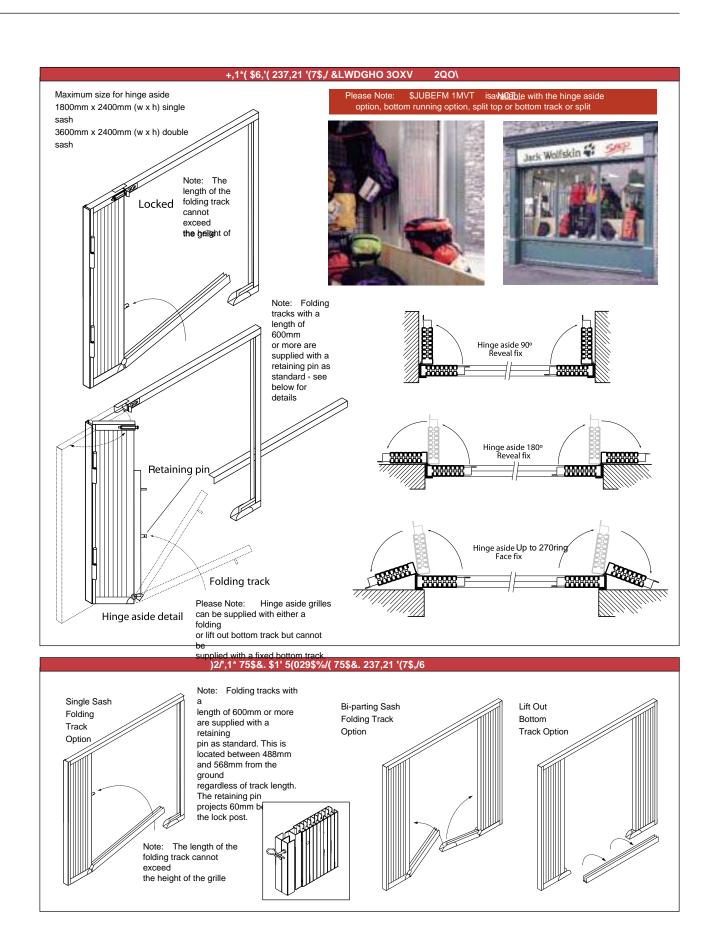


















Simply Shutters limited is an established family run business specialising in decorative and fully operational exterior shutter products as well as high quality door and window security for the home & business.

The Simply Shutters Citadel range of security products offers a choice of security options to meet the needs of home owners and demands of commercial premises alike.

All insurance approved & rated Citadel security products have been tested to pass the required standards set by the Loss Prevention Certification Board so you can be sure that the products will meet all of your security expectations.

Established in 2000, Simply Shutters specialises in window treatments and has grown its reputation nationwide by offering quality products and exceptional levels of service throughout the UK. In short, we strive to look after our clients in the same way that we would like to be looked after ourselves.

Working in partnership with the manufacturers of the Citadel range of security products, Simply Shutters Limited is able to offer nationwide coverage for pre-order surveys as well as a fitting service for those clients who prefer for us to take the responsibility of measuring and installing in one easy go.

Why not call us today to discuss your requirements with our friendly team and find out for yourself how easy it is to protect your home from the unexpected.

### **Contact Details:**

Telephone: 01842 814260

Email: sales@simplyshutters.co.uk

Website: https://www.simplyshutters.co.uk





